

# Our Conveyancing Service

Free standard legal fee service – Scotland

## With our Conveyancing Service

- **We will pay your legal fee** – we will pay the basic professional legal fee and standard disbursements for a remortgage - disbursements are third party costs run up on your behalf by the law firm.
- **You can track your cases online anytime you want** – see what stage your case is at and what's next. Sign up for text updates, download your documents, find contact details for your conveyancer and get the answers to the most commonly asked questions.
- **You will get independent help and support** – your conveyancer's customer service team is on hand to help if you've got any questions or issues.

You will need to pay the following fee to transfer the funds to repay your existing mortgage:

Electronic money transfer fee	£20.83 plus VAT
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## Additional costs

These are costs not covered by the standard conveyancing fee. The table below has examples of the most common ones.

Additional legal fees – all fees are subject to VAT	
Acquiring a further share in a shared ownership property (excl. disbursements)	£195
Completing electronic identification checks (per customer)	£6
Dealing with a transfer of equity (excl. disbursements)	£265
Forwarding a copy of title information document/updated registers of title	£20
Obtaining a bespoke indemnity insurance policy (excl. policy premium)	£45
Removing third party and subsequent charges (per charge)	£30
Satisfying a special condition in the mortgage offer (per condition per hour)	£90
Validating the source of funds being used to cover a shortfall over £1,000	£25
Completing biometric identification checks (per customer)	£10

The conveyancer is working on our behalf. This means they can't give you any legal advice on the mortgage. Any information they provide to you is for your information only. You can get independent legal advice from another provider if you need it.

Questions you may have
<p><b>How long will my remortgage take to complete?</b></p> <p>Your law firm will complete the remortgage as soon as they're able, unless you tell them otherwise. A standard remortgage usually takes around 25 working days from when we agree to your mortgage. Your conveyancer will need information from both you and us before they can complete the remortgage.</p>
<p><b>I don't want to complete straight away, should I return my documents now?</b></p> <p>You need to send your documents straight away. You can ask them to work towards a later completion date.</p>
<p><b>Why do I have to provide evidence of identification to the law firm?</b></p> <p>The law firm needs to complete extra identification checks to meet money laundering regulations. These regulations are there to protect you and us from mortgage fraud.</p>
<p><b>Do I need to visit my law firm during the process?</b></p> <p>No. Most transactions are dealt with by phone, post and email.</p>