

# Case Tracking guide



**Case Home**

Status: **DIP** Mortgage type: **New purchase**  
 Case Origin: **NFI Online** Decision: **Refer**

Purchase price: **£100,000** Loan requested: **£80,000**

Date Reserved	Description	Expiry Date
No products reserved		

**Outstanding case requirements** | Case history | Case documents

P60 (Primary Employment) for Mr Colin Kandiah  
 Proof of Address for Mr Colin Kandiah  
 Proof of Name for Mr Colin Kandiah

- 1 Each case in NFI Online has a 'Case home' page which offers fully automated, real time 'Case Tracking'. The top section shows a high-level overview. Then there are six tabs showing further information.
- 2 Here you can see the 'Products reserved' and when they expire.
- 3 The 'Outstanding case requirements' shows any proofs that we need to get to the next stage i.e. Offer.

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Date	Loan Amount	Description	Advice
No illustrations found			

**Case history** | Case documents

Description	Date
DIP Decision - Referred	01-01-2019
New Case Requirement Requested - P60PrimaryEmployment	01-01-2019
New Case Requirement Requested - ProofOfAddress	01-01-2019
New Case Requirement Requested - ProofOfName	01-01-2019

- 1 Here you can see all the 'Illustrations produced' for this case.
- 2 The 'Case History' shows everything that has happened on the case to date. This is updated in real time, so you'll always have an accurate picture of the case status.

**Nationwide NFI Online**  
Building Society Secure log on: Austin Ebodili  
Applicant(s): Mr C Kandiah Case Id: M650136663 My Home Case Home Leading Criteria Save and Exit Log out Help and support

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Products reserved | Illustrations produced | **Intermediary & contact details**

Name: **Austin Ebodili**  
Telephone: 07111111111  
Email: **west@west.co.uk**  
Fax:

These details were provided for updates on this specific case.

Outstanding case requirements | Case history | **Case documents**

Name	Date
No Documents Found	

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- 1 The 'Intermediary & contact details' tab shows the intermediary who owns the case and the contact details for this specific case. You can't change your contact details for the specific case here.
- 2 In the 'Case documents' tab, you can view any documents you have supplied and those generated by the system. Once it's been approved, you'll also find the mortgage offer here.