

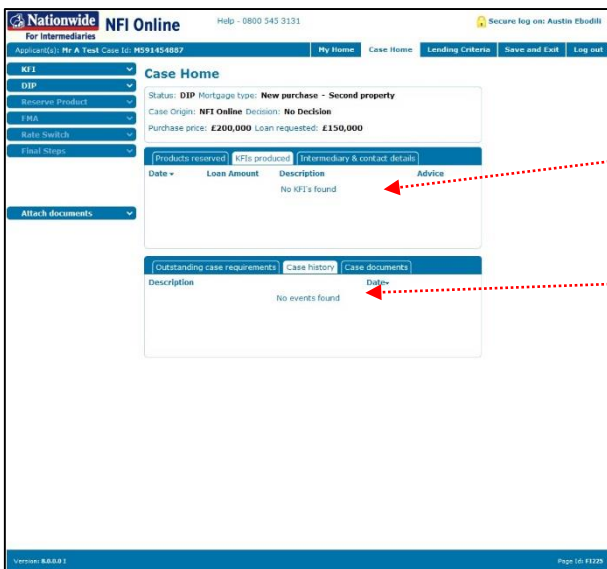
Each case in NFI Online has a 'Case home' page, which is the control centre and offers fully automated, real time 'Case Tracking'.

The top section shows a high level overview

Then there are six tabs showing further information

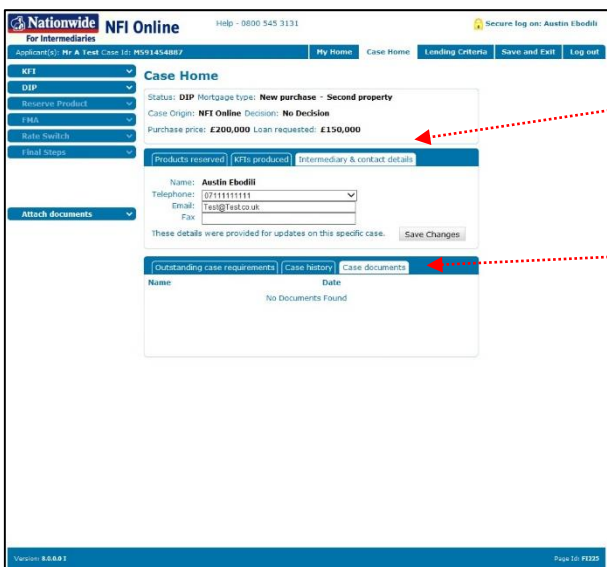
Here you can see the 'Products reserved' and when they expire.

The 'Outstanding case requirements' shows any proofs that we need to get to the next stage i.e. Offer



Here you can see all the 'KFIs produced' for this case.

The 'Case History' shows everything that has happened on the case to date. This is updated real time, so you will always have an accurate picture of the case status.



The 'Intermediary & contact details' tab shows the Intermediary who owns the case and the contact details to be used for this specific case. You are able to change your contact details for the specific case here.

In the 'Case documents' tab, you can view any documents you have supplied, and those generated by the system. You will also find the mortgage offer here when it has been approved.